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MEMORANDUM NOTE DE SERVICE

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TO
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OIC Special Projects
Major Crime Section
"E" Division

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FROM
DE

NCO i/c IIGET
"E" Division

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SUBJECT
OBJET

Status Report - Integrated Illegal Gaming Enforcement Team

V4

SECURITY - CLASSIFICATION - DE SÉCURITÉ

Protected "B"

OUR FILE - NOTRE RÉFÉRENCE

IIGET 100-3

YOUR FILE - VOTRE RÉFÉRENCE

DATE

2007-03-14

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I later was mandated to look into the feasibility of a police enforcement presence in casino environments and "the bomb" dropped. I asked for meetings with both Insp Nash and Supt Van de Walle and they showed concern for the deterioration in the working atmosphere between the RCMP and GPEB in the IIGET offices. I attempted to be polite and deferential during the course of my inquiries, but (and I'm not complaining) I was the object of abrasive comments from Joe Schalk in particular, as they regarded any police presence as an intrusion into their areas of responsibility (casinos and racetracks). My concern heightened when I asked questions of their racetrack investigator, and Joe instructed him not to cooperate in any way with my inquiries concerning the crime picture within these environments. My members began to complain about rough treatment by GPEB members generally, and the tension was palpable. I advised Insp Nash and Supt Van de Walle of my concern for Joe's health, given his weight and his hard feelings over this issue. I'm admittedly bull headed, and had words with Joe on a couple of occasions in private. It came to the point where I had to do something. I called Supt Van de Walle's voice mail and left him a message to the effect that I felt that once the renovation was completed, it appeared necessary to move my members down the hall. Our workplace morale was being affected, and I felt that I had to protect my people. I explained that while the workspace had been intended for projects, that's all we do anyway. This was in mid September, and I do not have any notes reflecting this. At approximately 1830 hours on a Friday afternoon (I think it was 07SEP15), I received a call back from Supt Van de Walle. He expressed empathy for the situation IIGET was in, and endorsed my strategy, stating that I had to look after my members. It was a brief but uplifting exchange. I e-mailed Joe and advised him that at it appeared that I had no choice but to have my members occupy the new space once it was completed. I advised that I would appreciate any opportunity to satisfy his GPEB colleagues in person that it is not the intention of the RCMP to replace GPEB in any of these casino environments. I learned that this had been a concern expressed by the GPEB investigator level to my people. I had a Casino Business Case to submit to C/Supt Bent days after the meeting with Supt Clapham and Insp Mahon in C/Supt Bent's boardroom. I did my best to be diplomatic in the conduct of these inquiries, however, it may have been more appropriate to assign a member external to IIGET to look into the casino enforcement issue, given the impact that this had on relations between our agencies for a six to eight week period. Looking back, this was not fair to me or IIGET. Notwithstanding these temporary difficulties, Joe and I were in agreement that workstations for GPEB members were included in the new workspace. You were never deceived. Larry Vander Graaf mediated a discussion between Joe and me, and the relationship began to improve immediately.

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7. TEMPORARY DIFFICULTIES WITH PARTNER AGENCY (GPEB). NOW RESOLVED.

It took a couple of months to get past the resentment felt toward the Casino Business Case. This has been achieved. Relations between agencies are extremely healthy in all four offices, with all units working together on joint initiatives. There is clearly a will on the part of both agencies to work jointly wherever it makes sense, acknowledging that the mandates do not overlap in all areas...ie legal gaming. I have expressed my appreciation to Joe and Larry for their willingness to put the difficulties of 6-8 months ago behind us. These growing pains were not unique to this integrated model, as anyone who has been on the ground floor of one of these units can attest. I was asked to provide a 360 feedback document to both Joe and Larry as part of a self examination into my managerial strengths and weaknesses. Larry advised me yesterday that he and Joe have discussed this. They are resisting the exercise, as they are of the view that what happened 8 months ago is in the past, and no good can come from dredging up these former difficulties again. They are moving forward in anticipation of a successful long term partnership. We would do well to follow their example. Further dialogue pertaining to this issue is not helpful.

In an effort to clarify any lingering misunderstanding, I was made aware upon my arrival at IIGET that the General Manager of GPEB, Derek Sturko, promised an increase to GPEB's establishment of five new investigators....it would be just a matter of time before the funding would be in place. Once our new workspace had been secured in the form of a lease, Larry Vander Graaf advised me that he had no difficulty with the concept of the RCMP occupying the new workspace full time, as GPEB may require the RCMP to move out of our offices to house their new people. This conversation occurred almost a year ago.

I have attached an e-mail from Joe Schalk which clearly indicates the win-win for both agencies. The message is clear. They are committed. We are committed. Communication is excellent, and will continue to be. It has taken a great deal of work to get to this point. We are over the hump. (Tab "C" refers).

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(F.H.PINNOCK)S/Sgt.
NCO i/c IIGET

A handwritten signature in blue ink, written over the typed name. The signature is stylized and appears to be 'F.H. Pinnock'. It is written in a cursive-like style with a large loop at the end.